

## Summary of COPD Joint Working Project between

### North East Essex CCG & GlaxoSmithKline (GSK)

March 2016 – March 2017

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#### **Project objectives:**

- To improve patient outcomes and equity of care of patients with COPD across the North East Essex CCG by standardising patient reviews based on the NICE COPD Guideline 2010 and optimising patient's medication in line with NICE COPD Guideline 2010 and the CCG Respiratory Drug Formulary.
- Up skill /improve HCPs ability to deliver a thorough patient review based on NICE COPD Guidelines
- Improve equity of care by reducing the variability in the current management of COPD across practices.
- Improve the quality of the COPD consultation received, as assessed by patients.
- Appropriate use of medicines in line with current NICE guidance and the local formulary.

#### **Planned interventions during the period of the project:**

- Recruitment of a respiratory nurse specialist to act as a mentor and assist practices throughout the duration as required.
- Patient review in the practices as well as mentorship clinics, supported by the newly appointed specialist nurse where required. *[NB: GSK were not involved in patient review and had no access to patient identifiable data].*
- Patient experience questionnaires to be completed by patients who were reviewed during the project life.
- HCP experience questionnaires were to be collected at the end of the project.

#### **Measurements of improvement:**

- Participation in the project was to be offered to all practices in North East Essex CCG. Jointly agreed measures were to be assessed using the following tools:
- POINTS Plus, provided by GSK was to be used to benchmark and monitor practice level activity in order to highlight areas for improvement. The areas selected by practices would be in line with NICE standards.
- HCP, patient and carer experience questionnaires provided by GSK, would be used to evaluate the effectiveness of the education on the patient and the HCP.

#### **Outcomes:**

Due to budget restraints, the recruitment of the Nurse Specialist to facilitate the implementation of this project from within the CCG was delayed and the position was only filled in March 2017 at the end of the project period.

This impacted the practice engagement and resulted in only 7 practices out of the 38 (18%) across the CCG signing up to participate against a desired 90%. As the education and support originally planned was not available none of the 7 practices completed all three POINTS Plus audit reports required to effectively measure any impact on outcomes. As a result, GSK and North East Essex CCG Steering Group for this joint working project, decided to close the project and re-consider at a later date once adequate NHS resource was available.